

Privacy Policy - Change Home Real Estate Srl.

We only collect personal data in cases where it is relevant to your activity at Change Home Real Estate Srl.

When collecting, processing and using your personal data, we always comply with all relevant legal provisions.

We will only retain your personal data as long as we are legally required to, or as long as it is relevant to the purpose for which they were collected.

Information we collect

If you would like to receive advice / offers or purchase a service from us, we need to collect certain personal data in order to meet the request, and to offer you our services.

We may collect information such as name, email address, postal address, delivery address, telephone number, passport number, date of birth or billing / payment information.

Change Home Real Estate Srl. collects and processes your personal data when you:

- Send us questions or feedback
- Fill out our online forms
- Make a contract with us regarding property purchases, specific requests, advice, support or other services
- Otherwise make contact that requires our response

The data controller

The data controller for the collection, processing and use of your personal data is:

Change Home Real Estate Srl.
Via Giovanni XXIII, 18
50059 Vinci (FI)
Italy

Partita Iva (Italian tax file number): 07041950481

Basis of treatment and purpose

We collect your regular contact information, such as name and address, in order to deliver the product or service you have requested from us. We collect your email address in order to contact you in connection with inquiries and submitting online forms.

Your information (except your email address, if you have consented to its processing for the purpose of receiving offers or advice) will be deleted after you have received the requested service, unless we are legally obliged to keep it, or an agreement has been made between you and Change Home Real Estate Srl.

Other recipients of personal data

We do not sell your personal data to third parties, but use them solely to provide the requested service!

Our web host and mail provider is One.com and we use the database provider Dropbox. We have entered into data processor agreements with all our data processors to ensure that they comply with the European GDPR guidelines.

Only relevant employees at Change Home Real Estate Srl. has access to the information in the databases protected by encryption (both when storing and transmitting data).

Our data processors only process personal data. according to our instructions and in accordance with the data processing requirements of the legislation.

Your rights

As the registered person, you have a number of rights that we ensure at all times.

You have the right to request the following:

- To access and correct / change your personal data
- To delete personal data

In addition, you have the right to object to the processing of your personal data, and you have the right to file a complaint with a data protection authority.

If you no longer want us to process your personal data, or if you wish to limit the processing of your personal data, please send us a request to our email address:

changehomerealestate@pec.it